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 165 Granite Street, Westerly, RI 02891
 80 Stonington Avenue, Mystic, CT 06399
 401-789-2333 * www.piercleaners.com

RUG CLEANING RELEASE AND AUTHORIZATION FORM

Your rugs are important and we treat every rug as though it is priceless. We will do the best possible job on your rugs.

Some important things we want you to know: Please initial each line.

- _____ Pier Cleaners cannot guarantee to remove all stains and discolorations. Whatever caused the stain may also have damaged the fibers. Cleaning cannot repair damage or replace lost dyes.
- _____ Soiled fringe may never look like the original color after cleaning. Fringe may brown or tear during cleaning.
- _____ Wear gradually damages fibers and changes their appearance which cleaning will not correct.
- _____ Shrinking or buckling is possible any time a rug is cleaned.
- _____ Rugs with cotton, rubber, or cloth backing may have glue holding the backing that could cause the rug to yellow or have an odor after cleaning. As well, the backing could deteriorate, shrink, buckle or become discolored. We cannot be responsible for this damage.
- _____ Dhurries, Mexican, Sisal, and Seagrass rugs may develop unknown "dark" spots or "lighten" during cleaning.
- _____ Deodorization is not guaranteed. Urine contamination may cause colors to run and your rug to deteriorate.
- _____ Rugs may have hidden damage from water damage, furniture indentions, moth damage, urine damage, and dry rot. These conditions may cause permanent staining or deterioration of fibers after cleaning.

Size of rug: _____ Description (colors): _____

Service requested: cleaning deodorization fabric protection

I understand and accept the risk that all stain(s) may not come out of my rug(s), may shrink and/or colors may shade or fade or run. I understand that rugs with cloth or tufted backings will have water stains on the backs after cleaning and possible separation of the rug from the backing may occur. I will hold Pier Cleaners harmless for these inherent problems. I understand that a credit card must be placed on my account and agree to the charge once the service is completed. I understand that there is a storage fee of \$20 per rug every 30 day.

Client Name: _____ Phone # _____
 Address: _____ Date: _____
 Email Address: _____

Client Signature: _____